How to use Vivo Miles

A Student Guide

What is Vivo Miles?

- Vivo Miles is the new way to be rewarded as you progress through your school life.

- Teachers will award you with electronic points called Vivos — the new student currency.

- You can then redeem your Vivos on an exciting range of products on the Vivomiles.com website.

- You can check how many Vivos you have been awarded by logging on to your account through the vivomiles.com website or by using our App (for Android and iPhones)
How to earn Vivos

• Your teachers will reward you for things such as working hard, doing the right thing and positively contributing to school.

• And you can redeem them on . . .

Mobile phone Top-up credit and High Street gift vouchers
Jewellery and watches
Sports equipment
School and stationery products
Computer games and electronic gadgets

AND LOTS MORE!!

How to start using Vivo Miles

The following slides will take you through how to use the system, specifically how to:

• Log-on.

• Check how many Vivos you have been awarded, by which teacher and for what.

• How to purchase a product from the Vivo Shop.
How to log-on to your Vivo account

- Go to www.vivomiles.com or the Vivo App.
- Enter your username, password and domain as indicated on your Log In Slip.
- Click on the login button.
- When logging-on for the first time, you will be prompted to enter an email address so we can send you a reminder with your details if you forget your login details.
- Remember to change your password to something more memorable and keep it safe!

What You’ll See When You Log In

- Your Vivo Balance
- View your rewards
- Become a gold club member
- Register for text alerts on your Vivo balance
- Reward Categories
- Vivo Shop
- Play Games
- Redeem any Vivo Vouchers a teacher has given you
- View league tables
- Look out for ways to earn extra Vivos
- Word of the day
- Donate Vivos to charity
Viewing your Rewards

- To view a full list of the rewards that have been credited to your account, click on the Transaction History tab on your homepage.

- You will be able to check which teachers have awarded you how many Vivos for what on which day.

- Any shop purchases and charity donations will appear as a debit on your statement.

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<thead>
<tr>
<th>Transactions</th>
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<tr>
<td>Effort in Lesson Reward</td>
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<td>vShop Purchase</td>
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<tr>
<td>vShop Purchase</td>
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<td>High Test Score Reward</td>
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Purchasing a product from the Vivo Shop

Step 1
Click on Go Shopping

Step 2
Find the item you wish to purchase and click on the Buy now! button. If you don’t have enough Vivos, you can add the item to your wish list.
We hope you find Vivo Miles an exciting and relevant way to be rewarded for your hard-work, effort and contribution to the school.

If there are any other items that you would like to see in the shop, then please let us know by emailing shop@vivomiles.com

Thank you and GOOD LUCK!

And remember: **Every Vivo Counts!**