SUPPORTING AND PROTECTING OUR STUDNETS & STAFF
RESPONSE TO CORONAVIRUS (COVID-19)

The Emerald State High School P&C Association and Bites team are passionate about serving our school community and continue to look after our school students and staff during these challenging times.

As the global Coronavirus (COVID-19) outbreak continues to evolve, we wanted to take the opportunity to share important information in relation to the steps we are taking to minimise the risk of exposure to our school community.

Our Commitment to Hygiene
As a Food Service, we already have very high standards of cleaning and hygiene in place.

However, as a precautionary measure and out of care for everyone's wellbeing, we have added extra proactive deep cleaning daily.

Additional hygiene measures include:
- Increasing the frequency of cleaning and sanitising our tuckshop and fool preparation areas, where our fresh meals and food is cooked.
- Constantly monitoring health and hygiene practices with our staff.
- Provide sanitiser/hand gel on entry and exit of Bites for all customers.

Staff Wellbeing
- We are actively following all health and travel advice issued by the Australian Government.
- We are ensuring our team is supported with clear health and hygiene protocols, as well as providing the information and support required should they need to stay at home if unwell.

Avoiding Touching Hands
- Staff will wear gloves during customer service time to limit touching or contact with customers.
- As a general practice, gloves will be changed each 30 minutes or earlier (where needed).
- Where possible students are requested to scan their card at EFTPOS machine, if pin entered EFTPOS machine will be cleaned ready for the next customer.
- Students will be request to present their purchases barcode facing Point or Sale, reducing product handling at register.
- Customers are to use the floor marking/s when queuing for purchase payment.